Primescan®

Send your digital impressions to NDX through the Connect Case Center Portal.

To send a file:

1. Create an account on www.customer.connectcasecenter.com and follow the prompts for activating the account (if you already have an account, please proceed to step 3).

2. After account activation, log into your account and add **your preferred NDX lab** to the list of *Favorite Recipients*.

3. Log into your *Primescan Connect* software and complete the digital scan.

4. After completing scan acquisition and marking the margin, proceed to the *Connect* step and enter login information.

5. Review your order and restoration information, and then click *Enter Order Data*.

6. Once the upload is complete, select **your preferred NDX lab** and the desired return date.

7. Click *Add Additional Information* and ensure *Anonymize Patient* is not checked unless this feature is wanted for the case. Then, enter gender, age, comments and upload any additional files for the case. If wanting a modelless case, please specify.

8. Review information, and then click *Submit Cart*.

9. Enter your user name and password once again, and then case submission is complete.

For questions, please contact Kelly Bevington, RDA, EFDA at kelly.bevington@nationaldentex.com or call her at 724.244.9499.

![NDX National Dentex Labs]